

CUBO2 SMART Warranty Claim Form

Branch:

Warranty Clam Ref No:

Customer Details: Section 1

Company:	<input type="text"/>	Site Name:	<input type="text"/>
Address:	<input type="text"/>	Attn:	<input type="text"/>
	<input type="text"/>	Account Number:	<input type="text"/>
	<input type="text"/>	Order Number:	<input type="text"/>
	<input type="text"/>	<small>(For replacement part)</small>	
	<input type="text"/>	DOA?	YES <input type="checkbox"/> NO <input type="checkbox"/>

Faulty Item: Section 2

Description:	<input type="text"/>	Model No:	<input type="text"/>
Code No:	<input type="text"/>	Date of Failure:	<input type="text"/>

Details of Failure:

ENGINEER TO COMPLETE (Note: U/S will not do - full information is required or warranty will be rejected)

Original Equipment: Section 3

Model Ref:	<input type="text"/>
Serial No(s):	<input type="text"/>
Invoice No:	<input type="text"/>
Customer Order No:	<input type="text"/>
Site & Location:	<input type="text"/>
Engineer Name:	<input type="text"/>

Replacement Item: Section 4

Code No:	<input type="text"/>
Despatch Date:	<input type="text"/>
Sale Order Ref:	<input type="text"/>
Invoice No:	<input type="text"/>
Advice Note No:	<input type="text"/>

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System Details: Section 5

ENGINEER TO COMPLETE (Note: Full information is required or warranty will be rejected)

1) Failure symptoms & fault codes?	
2) Pipework details? (Total length & sizes)	
3) System Co2 charge?	
4) Number of evaporators?	
5) Evaporator(s) Make & Model?	
6) Type of EEV (Stepper/PWM)?	
7) Pre-charged with oil or had additional oil?	

IMPORTANT NOTES TO CUSTOMER Section 6

- Faulty items must be returned within 21 days of failure. Returns will not be accepted without this warranty claim form.
- It is the responsibility of the customer to return the goods to **Beijer Ref UK & Ireland** branches. Items will NOT be collected.
- The Warranty Claim Form must be fully completed to ensure that your claim is accepted.
- Warranty on compressors will be void if pipe terminations are not sealed (brazed).**
- Compressors are returned to the factory for report and tear down analysis and will not be returned.
- All goods are supplied subject to Beijer Ref UK & Ireland Conditions of Sale.
- Replacement items will be issued only against the customers confirmed order, and will be invoiced.
- Credit will be issued for the value of the goods, subject to the warranty claim being accepted.
- Rejected warranty product will be disposed of 12 weeks after customer notified.

This form must be used for claiming credit for items returned under warranty. All relevant sections are to be completed by the customer where applicable. Items being returned must be labelled with the customers name and must also be accompanied by a copy of this form.

Name of person completing form:

Contact Telephone No:

Signature:

Date:

To sign the form electronically using Adobe Reader, please click the 'Sign Document' option within your PDF top toolbar. Alternatively please print out the form and sign manually.

Section 7

Beijer Ref UK & Ireland Internal Use Only	Are pipe terminations sealed on compressors?	YES <input type="checkbox"/>	NO <input type="checkbox"/>
	Are there scorch marks on returned PCB's?	YES <input type="checkbox"/>	NO <input type="checkbox"/>
	Beijer Ref UK & Ireland Cubo technical team contacted?	YES <input type="checkbox"/>	NO <input type="checkbox"/>